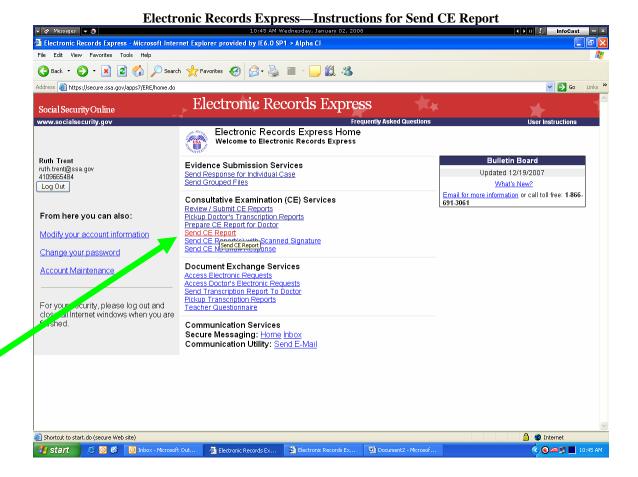
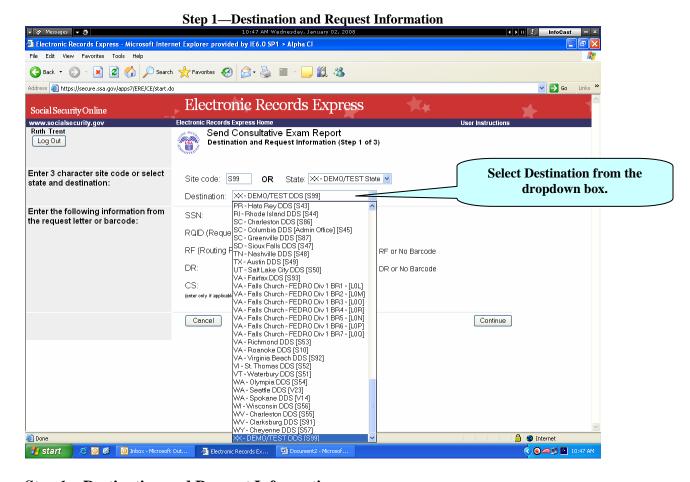
# **Consultative Examination (CE) Services**

# **Instructions for Send CE Report**

Click the link, **Send CE Report** under the "Consultative Examination (CE) Services" heading. Unless you receive your request electronically from the DDS, you should have the CE request letter with the barcode readily available to complete the processing steps. Note that file types accepted are: .wpd, .doc, .docx, .jpg, .bmp, .mdi, .txt, .rtf, .xls, .xlsx, .pdf, .tiff, and .tif. *The Send CE Report function is to be used by the CE Provider and not the CE administrative staff*.

If the CE request was received from the DDS electronically, you will be able to locate the request under **Access Electronic request**. This will direct you to **Send CE Report**.





### **Step 1—Destination and Request Information**

• Enter the three character Site code from the barcode. The Site code begins with a letter which is followed by two digits. If you make a mistake you may backspace and enter the correct letter or digits;

or

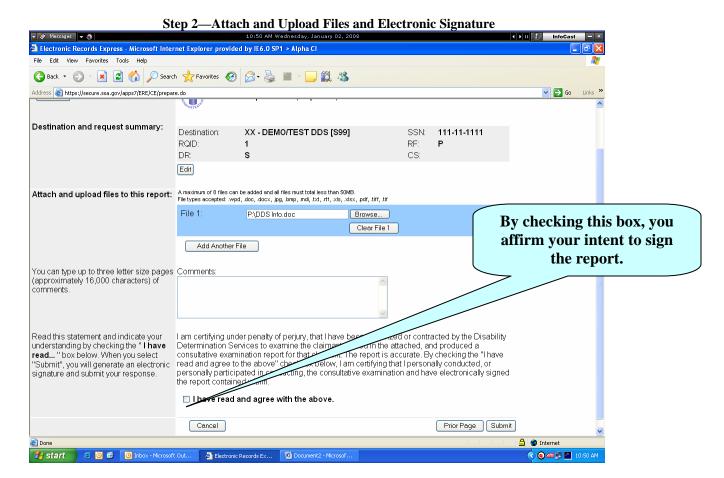
Select the "State" from the dropdown. After choosing the State, the Destination list is refreshed to only list the offices in the State you selected. Select the "Destination" from the dropdown;

or

Just select the "Destination" from the dropdown.

- Obtain the following information from the CE request letter:
  - Enter the Social Security Number (SSN). *Only files for one SSN can be sent with this transaction.*
  - o Enter the Request ID (RQID). The Request ID is the document number or serial number which is usually located on the request letter near the barcode.
  - O Select the appropriate RF (Routing Field) option, or "No RF or No Barcode" if not displayed on the request letter.
  - Select the appropriate DR (Document Return Code) option, or "No DR or No Barcode" if not displayed on the request letter.

- Enter the CS (Check Sum Digits) if available, or leave this field blank if not displayed on the request letter.
- Select "Continue" to go to the next step or select "Cancel" to take you to the homepage.



### Step 2—Attach and Upload Files and Electronic Signature

- Review the destination and request summary information and verify the accuracy of the information selected in Step 1. If any of the information is incorrect, make the corrections by selecting the "Edit" button.
- Select the "Browse" button to select a file to send. (Do not send files that are password protected.) The "Choose file" window will appear on your screen.
- Locate the file you wish to send and click the file name with your mouse to highlight the file name. The document's file name will be inserted into the "File name" box at the bottom of the "Choose file" window.
- Next click the "**Open**" button. The "Choose file" window will close and the Electronic Records Express website will show the file name displayed in the

box to the left of the "**Browse...**" button. If you have chosen the incorrect file, click the "Clear File 1" button to clear the "File 1" field.

• Select the "Add Another File" button to send additional files. Only files for the SSN entered in Step 1 can be sent with this transaction.

<u>Note</u>: A maximum of eight (8) additional files may be sent <u>for one individual</u> by clicking the "**Add Another File**" button and repeating the previous steps.

SSA's Electronic Records Express website will accept the following file formats: .wpd, .doc, .docx, .jpg, .bmp, .mdi, .txt, .rtf, .xls, .xlsx, .pdf, .tiff, .tif.

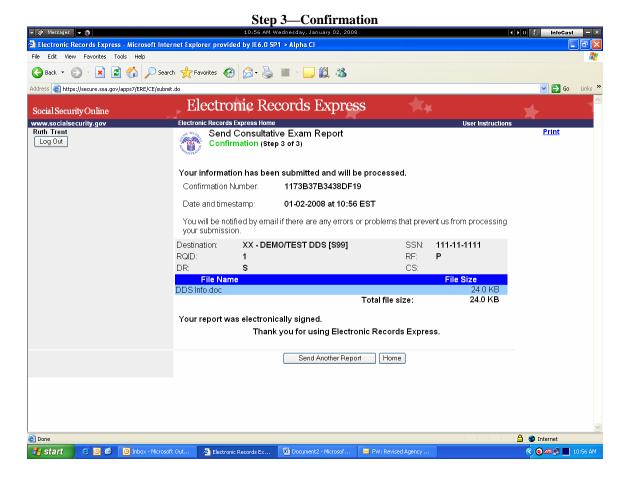
- The next process is your "Electronic Signature". This process allows you to certify that the claimant has been examined, a report has been prepared, and the report is accurate. Read the certification statement located at the bottom of the screen and indicate your understanding by checking the box beside "I have read and agree with the above." By checking the box, you affirm your intent to sign the report. This process eliminates the need for you to physically sign and send the paper report to the DDS.
- Type **Comments**, if needed. Type-in and/or cut-and-paste your text (up to three letter size pages, approximately 16,000 characters) directly into the box provided.
- Select the "Submit" button to provide electronic signature and to forward this information to the selected DDS office.

Behind the scenes, a text file called the Signature Attestation Document will be created and packaged with the files and information you have submitted. This document will contain the following information:

- Index information you entered from the request letter
- The signature attestation statement to which you agreed
- Your full name—serving as your electronic signature

#### **Important Note**

It is against SSA policy for a user to delegate the uploading of their Consultative Examination reports, via the **Send CE Report** website function, to staff members. Users interested in delegating this responsibility should consider using the **Send CE Report(s)** with Scanned Signature website function or CE Administrative Staff Upload (Review/Submit CE Reports, Pickup Doctor's Transcription Reports and Prepare CE Report for Doctor).



### **Step 3—Confirmation**

- After the website uploads, a confirmation page is displayed to notify you that the transaction has been submitted. A confirmation number is generated for your reference. The confirmation page indicates the specific files that were transmitted.
- In the unlikely event that you do not receive the "Confirmation" page, you should resubmit the materials.
- If you continue to have transmitting problems, contact the Electronic Records Express Website Help Desk at EETechSupport@ssa.gov or 1-866-691-3061.
- If you have additional CE's to send, you can select the "**Send Another Report**". This will take you to Step 1 of Sending CE Report.

NOTE: It is **strongly recommended** that you print or take a screenshot of the Confirmation page for your documentation. To print the confirmation page, simply select "Print" located at the top right corner of the page. This print link works the same as if you selected File and Print from your browser's menu.

You cannot bookmark and save a confirmation page, and you will not be able to retrieve a Confirmation Page at a later time from the SSA/DDS after exiting the Confirmation Page webpage.

#### **Access Keys:**

This application contains access keys to improve navigation and provide information. You will find a list of these keys in the table below:

Button	Access Key
Add Another File	2-8 (number corresponds to the file
	to be added)
Cancel	n
Continue	c
Edit	W
Home	m
Prior	p
Send Another Report	r
Send Another Response	r
Submit	b
Try Again	g

Other keyboard commands, hotkeys or access keys will vary based upon the browser and the version of the browser that you are using. A list of these commands can be found in the Help section of your browser. The Help feature can be located on the Menu bar of your browser or by using the F1 function key on the keyboard. Any assistive devices that you may be using will also have a list of these shortcut keys in their Help section.